PEAK

Performance Pledge for Insurance Intermediaries Qualifying Examination (IIQE)

Services	Standards Pledged
Arrangement of Examination Sessions	
• **Announcement of Examination Schedules**	Examination schedules of a month will be released on or before the 15th day of the preceding month.
• **Announcement of Available Examination Sessions**	Available examination sessions published at PEAK Examination Centre website (**http://www.vtc.edu.hk/cpdc**) will be updated at 10:00 am Monday – Friday.
• **No. of Examination Sessions**	- For Paper I, II, III and V, at least 8 pencil-and-paper mode sessions and 19 computer screen mode sessions will be offered monthly. - For Paper VI, at least 1 pencil-and-paper mode session and 1 computer screen mode session will be offered monthly.
• **Availability of Examination Seats**	Examination seats for Paper I, II, III and V are available for application in the next 14 calendar days from the date of application. (More examination sessions will be arranged if the seats of all examination sessions to be conducted in next 14 calendar days have been filled.)
Announcement of Examination Results	
• **Pencil-and-paper mode examination**	Notifications of Result for pencil-and-paper mode examination will be uploaded on the website of the PEAK Examination Centre from the 5th full working day after the examination. Candidates can login the website to check the result, download and print the Notifications of Result.
• **Computer screen mode examination**	Examination results of Computer Screen Mode Examination will be shown on the computer screen immediately after completion of the examination. Notifications of Result will be uploaded on the website of the PEAK Examination Centre starting from 1 hour after the designated end time of examination. Candidates can login the website to download and print the Notifications of Result.

All examination results will exist in the system for 3 months since the respective date of examinations. After 3 months of the examination, candidates are required to apply for re-issuance of the Notification of Results.

Member of **VTC** Group