



# Performance Pledge for Insurance Intermediaries Qualifying Examination (IIQE)

## Services

## Standards Pledged

### Arrangement of Examination Sessions

- **Announcement of Examination Schedules**

Examination schedules of a month will be released on or before the 15<sup>th</sup> day of the preceding month.

- **Announcement of Available Examination Sessions**

Available examination sessions published at PEAK Examination Centre website (<http://www.vtc.edu.hk/cpdc>) will be updated at 10:00 am Monday – Friday.

- **No. of Examination Sessions**

- For Paper I, II, III and V, at least 8 pencil-and-paper mode sessions and 19 computer screen mode sessions will be offered monthly.
- For Paper VI, at least 1 pencil-and-paper mode session and 1 computer screen mode session will be offered monthly.

- **Availability of Examination Seats**

Examination seats for Paper I, II, III and V are available for application in the next 14 calendar days from the date of application.  
(More examination sessions will be arranged if the seats of all examination sessions to be conducted in next 14 calendar days have been filled.)

### Announcement of Examination Results

- **Pencil-and-paper mode examination**

Results for pencil-and-paper mode examination will be issued within 7 working days after the date of examination.

- Notification of results will be sent to candidates by post.
- Individual results will be published at the PEAK Examination Centre website. Candidates can have access to their own results via the website. The results will be kept in the system for 3 months from the respective date of examinations.

- **Computer screen mode examination**

Results for computer screen mode examination will be issued immediately upon the completion of the examination.